
Bolsover Community Safety Partnership

Newsletter

Winter 2018

The Bolsover Community Safety Partnership (CSP) is a multi-agency partnership working together to tackle crime and disorder in the Bolsover district. The Partnership is made up of the following statutory organisations:

- ♦ Bolsover District Council
- ♦ Derbyshire Police
- ♦ Derbyshire County Council
- ♦ Derbyshire Fire & Rescue Service
- ♦ Derbyshire Probation Service
- ♦ Hardwick Clinical Commissioning Group
- ♦ North Derbyshire Clinical Commissioning Group

In addition to these, the Partnership works with a variety of agencies including community and voluntary organisations.

Community Safety Partnership priorities for 2017-2020

The CSP works to a Community Safety Partnership Plan which is reviewed by the end of March on an annual basis. The CSP's priorities identified for 2018/19 have been agreed as follows:

- ♦ Acquisitive Crime
- ♦ Anti-Social Behaviour
- ♦ Child Abuse and Child Sexual Exploitation
- ♦ Cyber Crime
- ♦ Domestic Abuse
- ♦ Domestic Extremism
- ♦ Fraud
- ♦ Modern Slavery and Organised Immigration Crime, Human Trafficking and Exploitation
- ♦ Organised Crime
- ♦ Sexual Violence
- ♦ Substance Misuse

Please visit the [website](#) for a copy of our Partnership Plan and further information about our achievements, proposed interventions on how our priorities will be addressed by the Partnership.



Working together to reduce crime and disorder and improve the quality of life for you and your community

Give bogus callers the cold should this winter

With winter on its way and the nights drawing in, here are some top tips to help keep you and your loved ones safe ...

First and foremost, remember: if you're not sure, don't open the door! If you have extra security features on your door, such as a door chain or a spy hole, be sure to use them while you check the identity of the caller. All employees from reputable companies will carry identity cards, so always ask to see identification.



If you're still unsure, get extra reassurance by ringing the company they are claiming to be from to confirm who they say they are. Never use a telephone number provided by a doorstep caller – use the one listed in your local directory. If they are from a utility company, use the number provided on your bill or other official correspondence. Don't be worried about making someone wait – genuine callers will be understanding and it's better to take your time and be sure.



Be mindful that it's unlikely that a water company will send a representative for a home visit without an agreed appointment and in cases of a genuine emergency, members of emergency services are likely to be present as well.

Are your other doors and windows locked? Before answering your front door, ensure your windows and back door are also locked as criminals can often work in pairs, with one taking on the role of distractor at the front door, while the other enters the property through the back.

Utility companies now offer password protection schemes – this means any caller from one of these companies should be able to give a pre-arranged password as additional proof of identity. If you have mobility issues, water companies will also provide a knock and wait service. This means when you arrange a home visit, the representative will wait outside for a much longer period of time after knocking to ensure you have enough time to answer. If you would like to know more about this – or any other additional service offered by your water company – contact them directly and ask for more information about the Priority Services Register.

Surprisingly, it is still quite commonly reported that distraction burglars will often use obsolete phrases – for example, claiming to be from the 'Water Board' – which no longer exists – in order to gain access to someone's home. If you are suspicious about the identity of a caller, or their behaviour, call the police.

Finally, remember you are perfectly within your rights to refuse entry or ask the person to leave at any time if you're not sure that they are genuine. If it is a legitimate caller, they can always ring ahead or reschedule.



This information is provided by the Consumer Council for Water. For information on ways to help protect yourself and your family from bogus callers or to learn more about the Priority Services Register at <https://www.ccwater.org.uk/>.

Don't let thieves spoil your Christmas?

This warning comes at the time of year when people have valuable Christmas gifts stored in their homes and temptation increases for burglars.

-  Always secure and lock your doors and windows, even if you are just popping out or when you are in the back garden.
-  Close all curtains when it is dark.
-  Don't leave Christmas presents under the tree in full view of burglars who may be peering through windows - keep them in a secure place until the big day.
-  Don't put your empty boxes from Christmas presents (or any new purchases) out until your recycling collection day.
-  Shopping for Christmas can be busy and stressful - watch out for pickpockets, keep bags zipped up and ensure wallets and purses are not visible. Never hang handbags on pushchairs or shopping trolleys.
-  Don't leave your shopping and other valuables (such as phones, money, laptops, sat nav's etc) on display in your car – keep them out of sight in the boot and make sure your car is secure.



The following crime prevention tips will help you to reduce the risk of becoming a sneak-in burglary victim, particularly during the winter months.

-  Keep the thieves out – don't give them an easy opportunity, keep doors and windows locked.
-  Keep valuables out of sight – don't leave car keys on show near doors and windows and put items such as laptops, mobile phones and purses away from prying eyes.
-  Don't leave keys in the locks or within grabbing distance through letter-boxes or open windows.
-  Use security marking tools, such as SmartWater or permanent UV marker pens.
-  Use timer switches to turn lights on and give the impression there is someone in. Choose lights in rooms that are normally occupied - no one will believe you're in if the only light on is in the hall!
-  If it is cold outside, it can be tempting to invite callers in, but be sure you know who they are before you do.
-  Never leave your car unlocked or unattended with the engine running while the car is defrosting.
-  Say no to doorstep callers. If you are cold called please call the [Citizens Advice](#) consumer helpline on 08454 040506. If you really are not sure who is at your door then the best advice is not to open it.



Bolsover Community Safety Partnership wishes you a Safe and Happy Christmas

Useful telephone numbers

Domestic Violence

- ♦ Bolsover District Council DV Worker - 01246 593063
- ♦ Derbyshire Domestic Violence & Sexual Abuse Service 24hr helpline: 08000 198 668
Text: 07557 800313
Website: www.ddvsas.org.uk

Anti Social Behaviour

- ♦ Bolsover District Council - 01246 242424 (Out of Hours – 01246 242295)
Website: www.bolsover.gov.uk

Crimestoppers

- ♦ 0800 555 111
Website: www.crimestoppers-uk.org

Derbyshire Police

- ♦ Non emergency number – 101
Website: www.derbyshire.police.uk

Neighbourhood Watch

- ♦ Tel: 0300 1228526
Email: chesterfielddistrictnhw@hotmail.com
Website: www.ourwatch.org.uk

Derbyshire Alcohol Advice Service

- ♦ 0845 308 4010 or 01246 206514
Website: www.daas.uk.com

Derbyshire Victim Services

- ♦ 0800 612 6505
Email: support@derbyshirecore.org
Text: "CORE" to 82055
Website: www.corederbyshire.co.uk

In case of an emergency always contact the Police on 999

Please visit the website for if you would like to know more about the work of the [Bolsover Community Safety Partnership](#) and for general crime prevention and other community safety advice.



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